

**2011-12**

**IIA. PROGRAM SERVICES**

**SSPBT Annual Program Review Update**

**Step 1:** Check (x) the common services offered by this program. (These are services that are offered by more than one college program.)

Common Services: Explain this program's role or approach to each checked common service as appropriate

Counseling	<b>X</b>	Explain: Participants are required to meet with one of us at least once a quarter.
Advising	<b>X</b>	Explain: Participants are required to meet with one of us at least once a quarter.
Orientation	<b>X</b>	Explain: We teach a COUN 200 and 200X specifically for our program participants. We also facilitate an orientation specifically for the students' and their families.
Outreach	<b>X</b>	Explain: SSRS actively participates in high school outreach events by facilitating workshops. In addition, SSRS staff visits targeted high schools to recruit for our programs.
Registration	<b>X</b>	Explain: SSRS assists students with adding and dropping courses specifically when they do not have access to a computer or the internet at home.

**STEP 2:** Check (x) the formal instruction offered by this program (if any). Common services are offered by more than one college program.

Formal Instruction:

Courses	<b>X</b>	List Courses: (e.g. PEA 1) HUMA 20, COUN 200 (X), COUN 80 (X), CLP 70
Workshops	<b>X</b>	Name: Time Management, Test Taking Strategies, How to find and apply for Scholarships, General Financial Aid information including FAFSA
Trainings		Name:
Seminars		Name:
Other		Explain:

**Step 3:** Name the unique services offered by this program. Unique services are offered only by this program (limit 9).

**Step 4:** Check (x) the **top 5 areas** that each unique service supports or addresses.

Unique Services → ↓ Supports/Addresses	Peer Advising	Book Voucher	Field Trips	Guest Speakers	Tutorial Svc for specific courses				
Student's Academic Goals		<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>				
Student Equity Goals	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>					
Student Access		<b>X</b>							
College Enrollment Goals									
Student Retention Rates					<b>X</b>				
Student Persistence Rates					<b>X</b>				
College Diversity Goals			<b>X</b>	<b>X</b>					
Federal Mandates									
State Mandates									
<b>Strategic Initiatives:</b>									
Community Collaborations		<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>				
Cultural Competency	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>				
Outreach									
Individual Attention	<b>X</b>				<b>X</b>				
<b>Institutional Core Competencies:</b>									
Communication/Expression									
Information Literacy									
Physical/Mental Wellbeing	<b>X</b>								
Global, Cultural, Social, Env. Awareness	<b>X</b>								
Critical Thinking									

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